



Special care at a special time.

Having a baby that needs extra care can be scary and stressful. But **Neonatal Resource Services** is here to provide information and support.

When you enroll in the program, you'll be able to work with one of our neonatal nurses, who will answer your questions and help you with things like:

- Working with the NICU to provide information and support
- Making a plan for bringing baby home, and lining up home services and equipment
- Putting you in touch with local services and resources

This may be a challenging time, but we want you to know we're here to help you.

To take part in the NRS program

call a neonatal nurse toll-free at:



1-800-232-9357, TTY 711 Monday-Friday | 8:00 a.m.–5:00 p.m. Central time



This service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through this service is for your information only. It is provided as part of your health plan. Program nurses and other representatives cannot diagnose problems or suggest treatment. This program is not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. This is not an insurance program and may be discontinued at any time.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.